



BLACKTHORN HEALTH CENTRE JULY NEWSLETTER 2019



The partners wish to advise that sadly Dr Reena Virdi will be leaving us on Friday the 6th September.

Dr Virdi started with us nearly five years ago as a Registrar GP under the tutelage of Dr Tomson and then as a part time salaried GP. On Thursday and Fridays. Dr Virdi has decided to take some time off to travel heading to Vietnam and South East Asia.

Dr Virdi will be missed by patients and all of us here at BHC. We wish her well in her travels and hope she has an amazing time.

Your local hub has moved to Botley Surgery

Mortimer Road, Southampton, SO32 2UG



**Access to GP Services using Appointment+
Evening and Weekend Appointments are
now available at our Primary and Urgent Care Hub**



You can book an appointment to see a GP, nurse practitioner, MSK or Mental Health practitioner in the evening or at the weekend from a local Primary Care Access Hub.

Opening Hours:

Monday - Friday Appointments from 6.30pm

Saturday & Sunday (Bank Holiday) All Day Appointments

You can book an appointment with your practice receptionist.

Participating practices are:-

Blackthorn Health Centre, Hedge End Medical Centre, West End Surgery, St. Luke's Surgery, Bursledon Surgery, Stokewood Surgery, Wickham Group Surgery, Bishops Waltham Surgery and Twyford Surgery





Blackthorn Health Centre now have a Facebook Page.

We will be posting and sharing various posts on the NHS, the Practice and news about the surrounding area that may affect our patients.

www.facebook.com/BlackthornHealthCentre

Remember to Like and follow our page to stay up to date with these updates. You can also share this page with friends and family.

Attendance/Non-Attendance by Patients

In the month of **JUNE**, **?? Appointments** were not attended this equated to **??? HOURS** of GP, Nurse and Health Care Assistant time being wasted.

Please make sure you cancel any appointments that you no longer need in good time so that they may be offered to another patient.

Cancelling your appointment is even easier now if you receive Text reminders as you are able to send a text back to cancel any appointments that you no longer require. Simply follow the instructions when you receive your reminder text. You can also call the surgery, choosing Option 4 and leave a message.

For more information and how to register please visit:

<https://patient.emisaccess.co.uk>

When the Surgery is closed

If you have a healthcare need when the Surgery is closed please see contact details below:-

NHS Out of Hours Service. Tel No: 111

If you have a life threatening emergency please Telephone 999

A&E is under intense pressure please do not attend for minor ailments or problems

Blackthorn Health Centre Contact details

Email: WHCCG.BlackthornHealthCentre-reception@nhs.net

Website: www.blackthornhealthcentre.org.uk

Telephone: 02380 453110 Fax: 02380 452747